

Presbyterian Homes complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Presbyterian Homes does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

Presbyterian Homes:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-526-0857 (TTY: 1-800-526-0844).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-526-0857 (TTY: 1-800-526-0844).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-526-0857 (TTY: 1-800-526-0844).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-526-0857 (TTY：1-800-526-0844)。

If you need these services, contact the Healthcare Administrator at your community, or the Chief Compliance Officer, who can be reached at:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-526-0857 (TTY: 1-800-526-0844).

Lake Forest Place	(847) 604-6701
The Moorings	(847) 956-4500
Westminster Place	(847) 866-1650
Corporate Office	(847) 979-3906
TDD or State Relay Number	711 or (800) 526-0857 (voice) or (800) 526-0844 (TTY Only)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-526-0857 (TTY: 1-800-526-0844)번으로 전화해 주십시오.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-526-0857 (رقم هاتف الصم والبكم: 1-800-526-0844).

If you believe that Presbyterian Homes has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Cheryl Miller, Chief Compliance Officer, 8707 Skokie Blvd., Ste. 400, Skokie, IL 60077, telephone: (847) 979-3906, fax: (847) 979-3967, camiller@presbyterianhomes.org. You can file a grievance in person or by mail, fax, or email.

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں کال کریں 1-800-526-0857 (TTY: 1-800-526-0844) دستياب ہیں۔

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-526-0857 (телетайп: 1-800-526-0844).

If you need help filing a grievance, Cheryl Miller, the Chief Compliance Officer is available to help you.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-526-0857 (TTY: 1-800-526-0844).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-526-0857 (TTY: 1-800-526-0844).

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-800-526-0857 (TTY: 1-800-526-0844).

U.S. Department of Health and Human Services
200 Independence Avenue, SW

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-526-0857 (TTY: 1-800-526-0844) पर कॉल करें।

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-526-0857 (ATS : 1-800-526-0844).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-526-0857 (TTY: 1-800-526-0844).